



# Virtual Urgent Care How to Use



**24/7/365 access to care. Fast, Convenient & Affordable.**

Doctors can be hard to reach, illness can occur in the middle of the night, and sometimes you just have a question. In all of those circumstances – and many more – MD Virtual Care is a convenient and affordable solution.

## Simple as 1, 2, 3

### 1 Call | or Click

Call 866-662-3870 or visit [portal.mdvirtualcare.com](https://portal.mdvirtualcare.com) to log into your member portal to schedule a consultation with state licensed physician.

### 2 Triage

Member speaks to a Care Coordinator who will triage and update the patient's Electronic Health Record (EHR).

### 3 Consult

Member consults with Physician who recommends a treatment plan, and if medication(s) is prescribed, it's sent electronically.

## When to use

Our goal is to provide you with convenient, affordable healthcare, when you need it most – 24/7/365.

- When you need care now
- If you have a health related questions, and just need professional guidance
- If you're considering the ER or urgent care center for a non-emergency issue
- On vacation, a business trip, or away from home



**70%** of low acuity illness  
can be taken care of  
**virtually**

### Common Conditions:

- Cold & Flu Symptoms
- Sinus Problems
- Ear Infection
- Allergies
- Urinary Tract Infection
- Nausea
- Pink Eye
- Stomach Viruses
- Infections
- Rashes
- Sore Throat
- Acne
- Recommendations
- Second Opinions and more